

## Arborjet Warranty and Return Information

**Arborjet equipment is warranted for 90 days against defects in workmanship and materials.**

All returns must be authorized by Arborjet and must be accompanied by sales receipt or invoice. Unless otherwise warranted, all returns must be made within the warranty period. A 20% restocking fee will be applied to returns of non-defective goods. **All sales of liquid products are final.** Credit or refund will be applied when returned merchandise is received by Arborjet. Returns which are deemed to be in good working order or returns for goods damaged and not defective will be returned to the customer if customer prepays the freight. These goods will be held for 30 days after notification and then destroyed without liability of replacement or refund by Arborjet.

### **Return Process:**

- 1) Locate original invoice and contact Arborjet customer service for RMA (return merchandise authorization) #
- 2) Upon return authorization, package item appropriately, including sales receipt or invoice, mark the box with the RMA# provided, and ship to: Arborjet, Inc., Merchandise Return, 99 Blueberry Hill Rd, Woburn, MA 01801